

FIG. 1

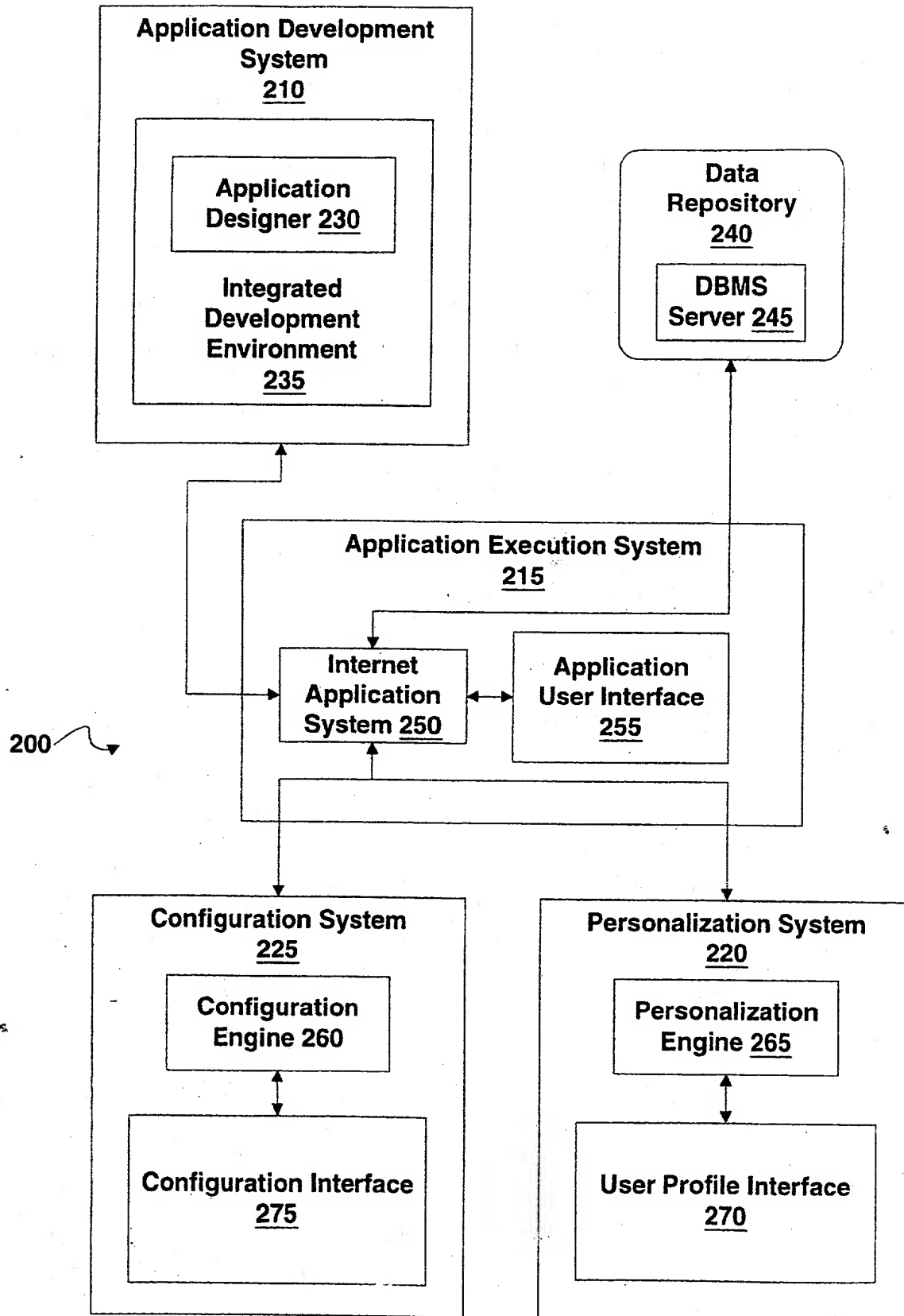
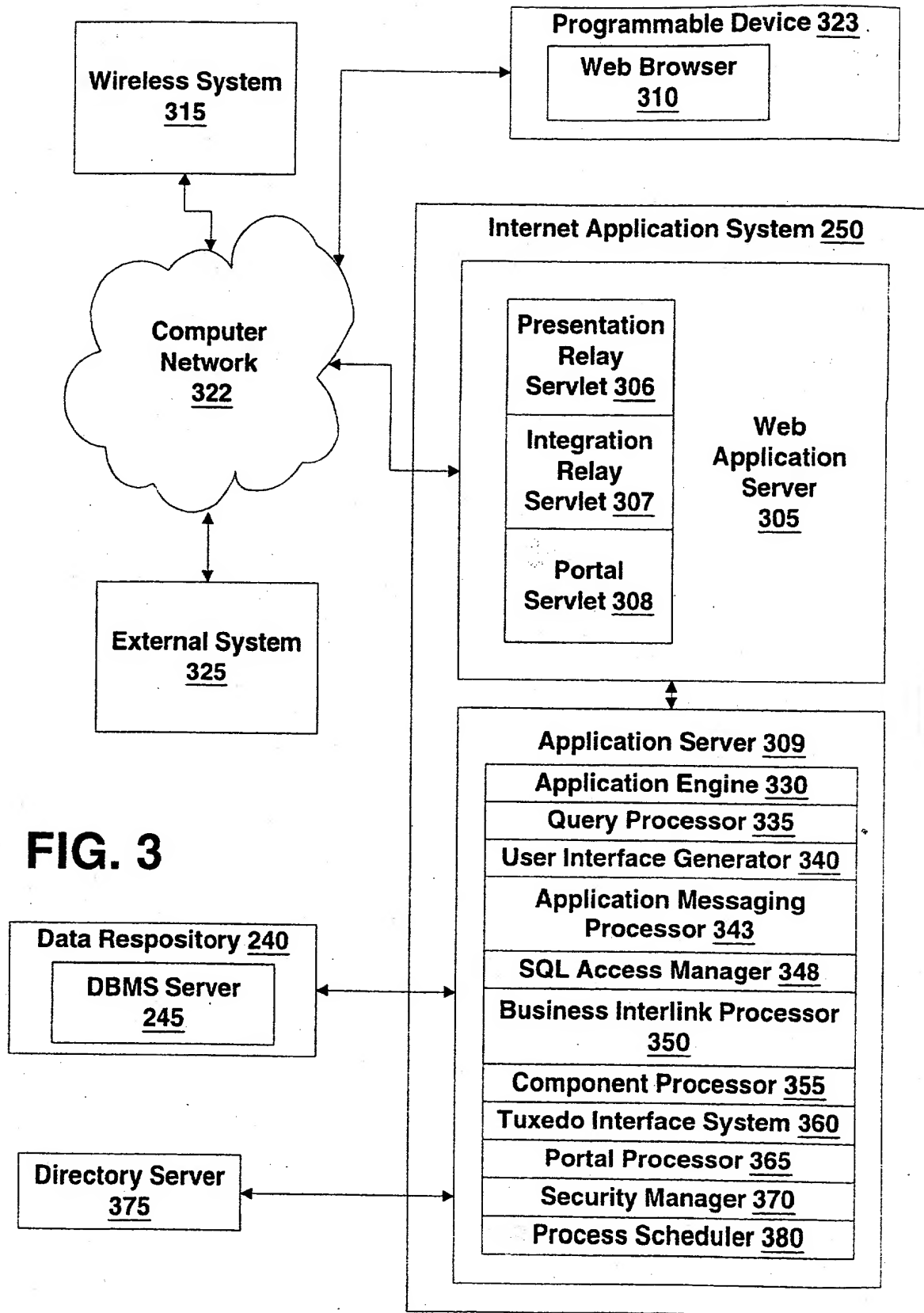


FIG. 2



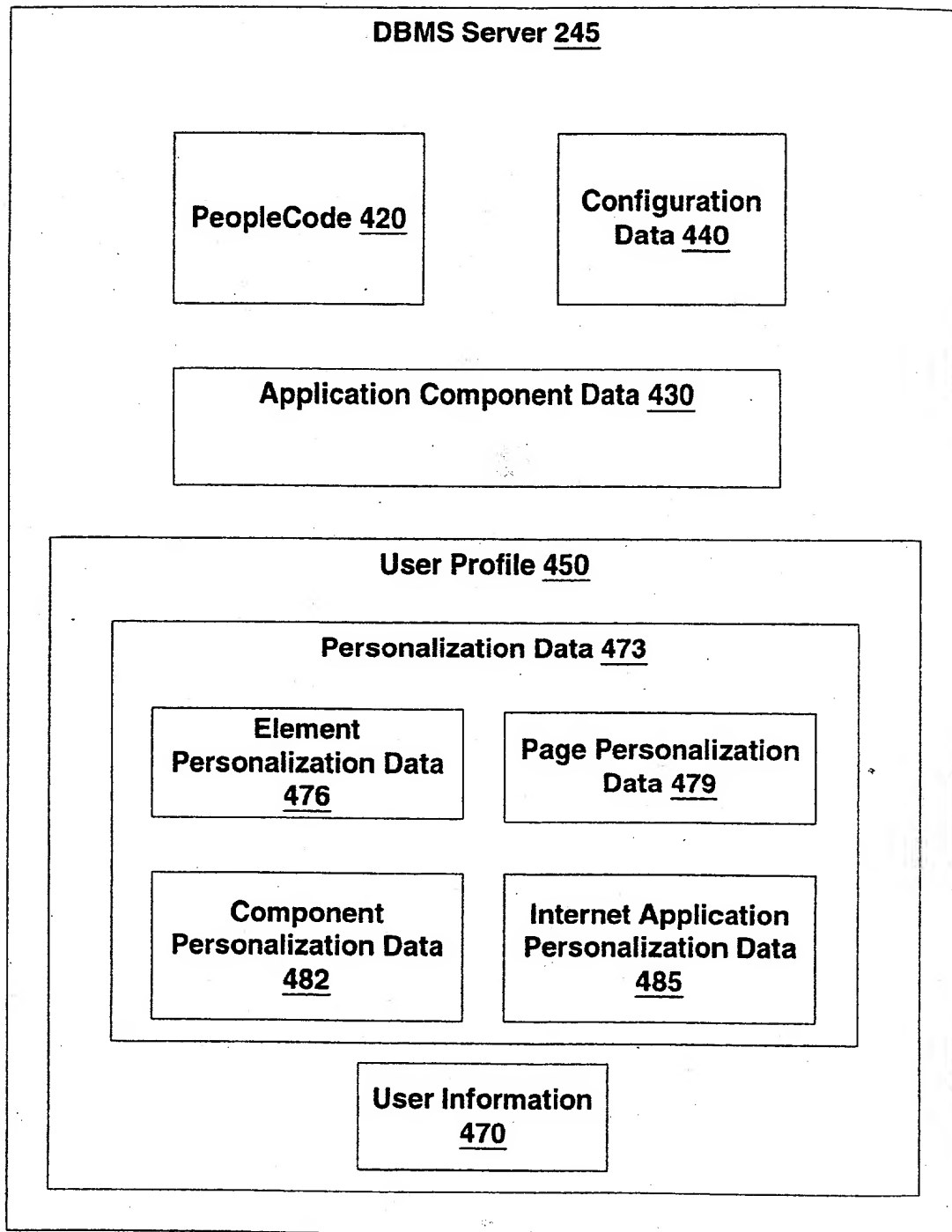


FIG. 4

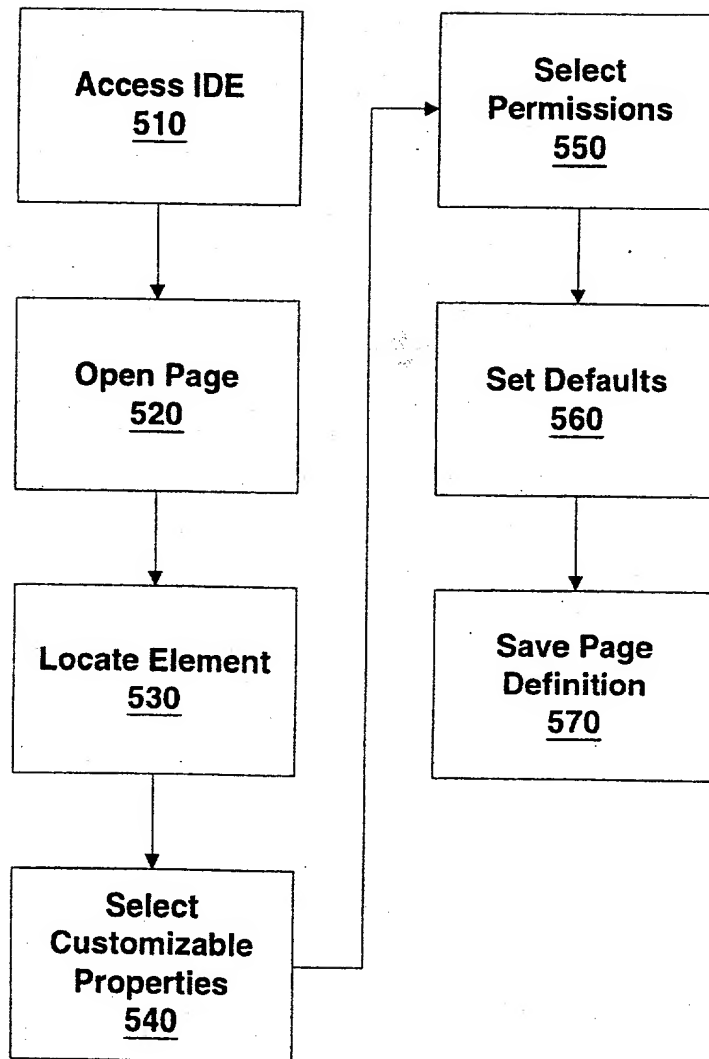


FIG. 5

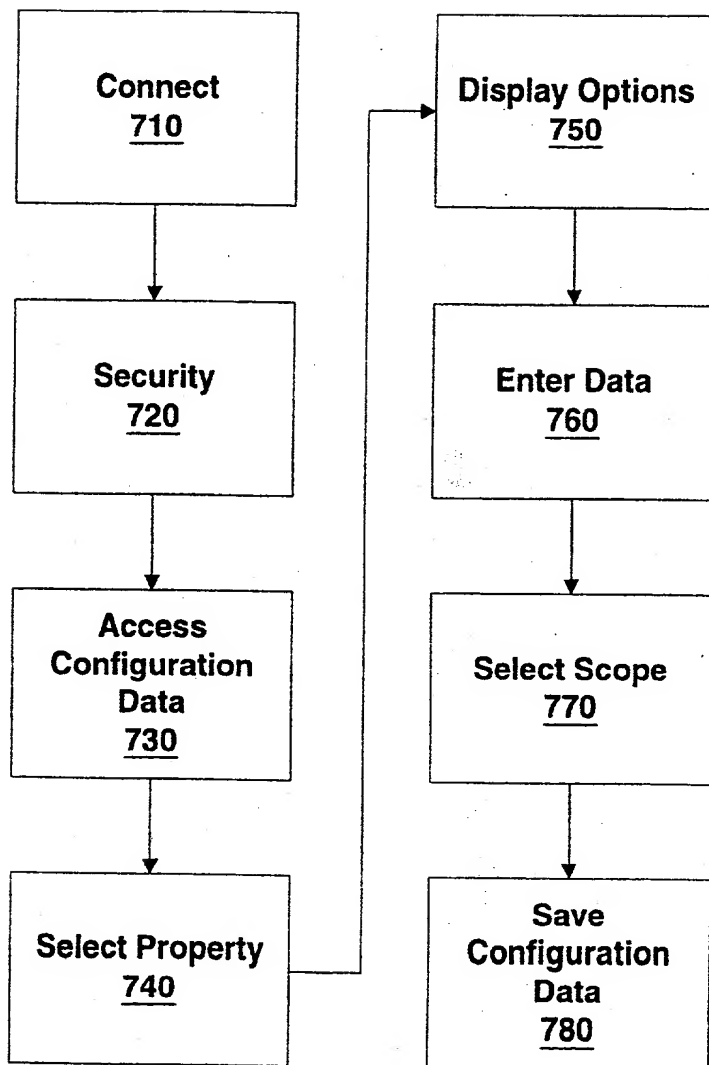





FIG. 7

Administrator Personalization Opt - Microsoft Internet Explorer

File Edit View Favorites History Address http://localhost:7001/serlets/jchatterjee/pocpersonopt/cmu-84th

Home > PeopleTools > Maintain Security > Use > Administrator Configuration

Administrator Configuration Options

Option	Description	Image	Enable Option	Allow User Value	Default Value
ACCESS	Accessibility Features		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
ADBTN	Tab over AddDel Buttons (+/-)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
ADES	Afternoon designator (PM, pm)		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CALBTN	Tab over Calendar Button		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CSYM	Currency Symbol		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
CSYMP	Currency Symbol Position		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
DCSP	Decimal Separator		<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
DFRMT	Date Format		<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
EXPENT	Expert Entry		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
GRDTAB	Tab over Grid Tabs		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
HORICH	Tab over Header Icons		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LVPBTN	Tab over Lookup Button		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
LITZONE	Local Time Zone		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
MDES	Morning designator (AM, am)		<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

820 840 850 860 810 820

New Window

Done Local Personalization

Fluj. 8

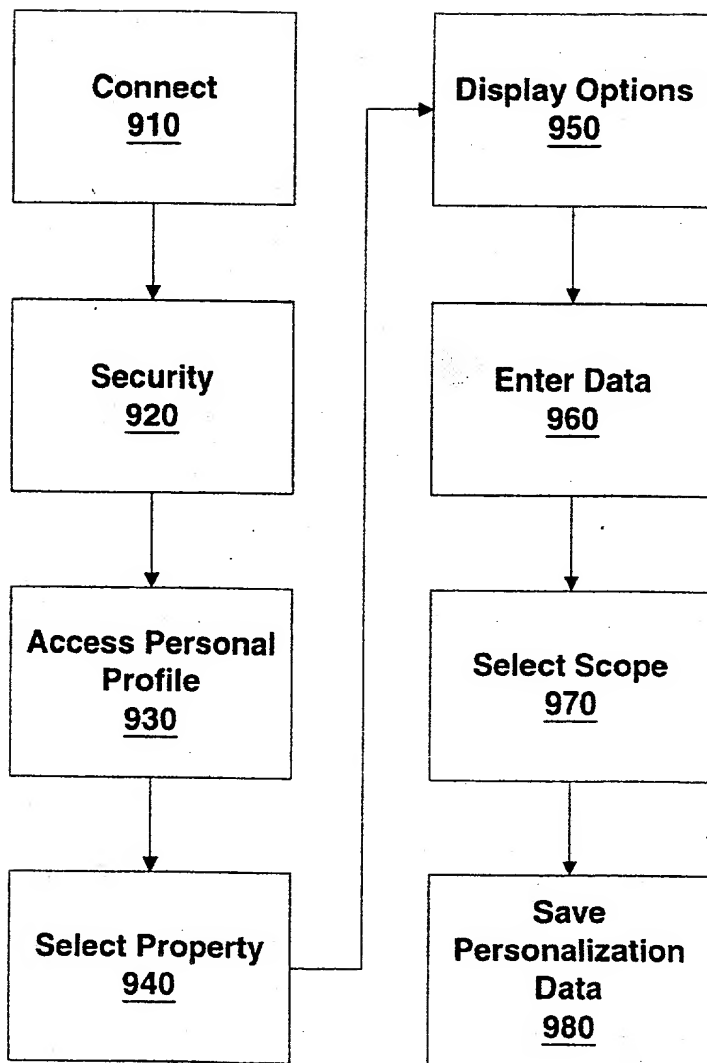


FIG. 9

Self Service User Profile - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://localhost:7001/services/client/selfservice/peoplesoft/2cmd-starts

Home > PeopleTools > Maintain Security > User > My Profile

General Profile Information

Opriid for CRMSKT, CRMOABAK

Password

Change password

Change or setup forgotten password help

Personalization

Changes to Personalization settings require you to log off and log back on in order to take effect.

My preferred language for reports and email is: English

Currency Code: \$

Set Personalizations

Email

E-mail Address:

Alternate User

If you will be temporarily unavailable, you can select an alternate user to receive your readings.

Alternate User ID: 1005

From Date: 1010 (example: 12/31/2000)

To Date: 1020 (example: 12/31/2000)

Miscellaneous User Links

Local intranet

Fig. 10A

270

270

Self Service User Profile - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: http://localhost:7001/services/ClientServlet/peopleSoft/cond-start

Home > PeopleTools > Maintain Security > User > My Profile

Personalization

Option	Default Value	Override Value
Accessibility Features	No	<input checked="" type="checkbox"/> Explain
Afternoon designator (PM, pm)	PM	<input type="checkbox"/> Explain
Currency Symbol	\$	<input type="checkbox"/> Explain
Currency Symbol Position	Leading	<input checked="" type="checkbox"/> Explain
Decimal Separator	./	<input type="checkbox"/> Explain
Date Format	MM/DD/YYYY	<input checked="" type="checkbox"/> Explain
Date Separator	/	<input type="checkbox"/> Explain
Local Time Zone	Pacific Time, Tijuana	<input type="checkbox"/> Explain
Morning designator (AM, am)	AM	<input checked="" type="checkbox"/> Explain
Multiple Row Insert	<input checked="" type="checkbox"/> Yes	<input type="checkbox"/> Explain
Save Confirmation	Yes	<input type="checkbox"/> Explain
Save Warning	Yes	<input type="checkbox"/> Explain
Time Format	h:mm:ss (8:05 AM)	<input checked="" type="checkbox"/> Explain
Time Separator		<input type="checkbox"/> Explain
Thousand Separator		<input type="checkbox"/> Explain
Use Local Timezone	Yes	<input checked="" type="checkbox"/> Explain

Local Internet

830

FIG. 10B

1030

1060

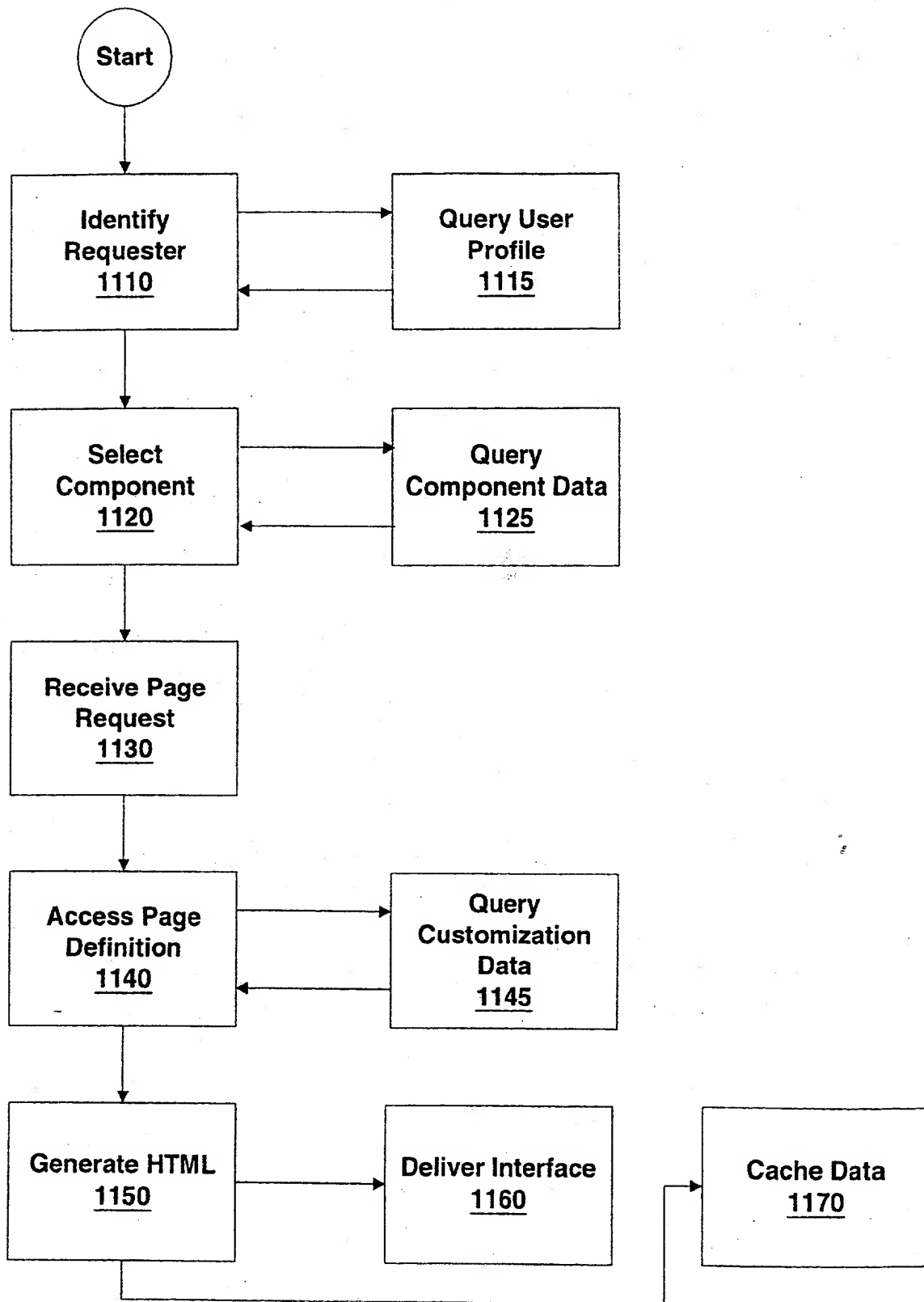


FIG. 11

Order		Field		Record		Display Control		Related Field		Control Field		Page Field	
Lvl	Label	Type	Field	Record	Display Control	Related Field	Control Field	Page Field	Page Field	Page Field	Page Field	Page Field	Page Field
1	0	SubPage	EMP INFO GRO	DERIVED RC C									
2	0	Employee Inform	EMP ID	DERIVED RC C									
3	0	EmpID	CASE CONTACT	RC CASE									
4	0	Contact ID	NAME SEARCH	DERIVED RC C									
5	0	Name	PERSON ID	RC DRILLDOWN									
6	0	Person ID	RC BU DESCR	DERIVED RC C									
7	0	Business Unit	BUSINESS UNIT	RC CASE									
8	0	Business Unit	DEPTID	RB WORKER									
9	0	Department	LOCATION	RB WORKER									
10	0	Location Code	PHONE TYPE	DERIVED RC C									
11	0	Phone Type	PHONE TYPE	RC CASE									
12	0	Phone Type	BUSINESS UNIT	DERIVED RC C									
13	0	Business Unit	PHONE	DERIVED RC C									
14	0	Phone	EXTENSION	DERIVED RC C									
15	0	Extension	E ADDR TYPE	DERIVED RC C									
16	0	Email Type	E ADDR	RC CASE									
17	0	Email Type	E ADDR	DERIVED RC C									
18	0	Email	RC CONTACT	RC CASE									
19	0	Preferred Contact	RC CONTACT	DERIVED RC C									
20	0	Preferred Contact	RC CONTACT	RC CASE									
21	0	Contact Details	CONTACT ID	RC CASE									
22	0	Contact	CONTACT ID	RC CASE									
23	0	Alt Contact	ALT NAME SEA	RC ALT CNTC									
24	0	Problem Informa	PROBLEM INFO	DERIVED RC C									
25	0	Product	RC PRODUCT	DERIVED RC C									
26	0	Product	PRODUCT ID	RC CASE									

1250

1210A

1210B

1210J

1210K

1210R

1210Z

1200

FIG.12

Person Component - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search History Favorites

Address http://localhost:7001/services/kenzie/mkt/people/1330/cond=state

Address Info

Address Set: 1

Address Detail

Effective Date: 07/25/2001

Status: Active

Address Type: Business

Address ID: 1208

Description:

Country: USA

Address 1: PeopleSoft Parkway

Address 2:

Address 3:

City: Pleasanton

County:

State: CA

Post: 94505

Time Zone: PST

Last Modified: 07/25/2001 2:36PM PDT VP1

Submit

Phone Info

Phone Type: Business

Description:

Primary Prefix: 901

Telephone Extension: 975 694 9479

Done

Local Intranet

FIG. 13A

Person Component - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites History Address http://localhost:7001/services/kerberos/peoplesoft/cond-start

Address Info

Address Seq: 1

Address Detail

Effective Date: 07/25/2001 1330 Status: Active 1208

Address Type: Business Address ID: 1330

Description: 1330

Country: USA United States

Address 1: PeopleSoft Parkway 1320

Address 2: 1330

Address 3: 1330

City: Pleasanton

Country: CA California

State: 94505

Time Zone: PST Pacific Time, Tijuana 1335

Last Modified: 07/25/2001 2:36PM PDT VP1

Submit

Phone Info

Phone Type Description Primary Telephone

Business Desk 901 925 894 9479

Phone Extension

Fig. 13B

Address Detail	
1310	*Effective Date: 07/25/2001
255	*Address Type: Business
	Description:
	Country: USA United States
1350	Address 1: PeopleSoft Parkway
	...
	*Status:
	*Address IC

F14.13C

Person Component - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Search Favorites History

Address http://localhost:8080/.../service/peoplesoft/tand-sa...

Address Info

Address: 1310

City: 1340

State: 1350

Zip: 1330

Submit

Self Service User Profile - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: http://localhost:7001/services/client/service/peopleedit/?cmd=start&

Home | PeopleTools | Maintain Security | Use | My Profile



Home | PeopleTools | Maintain Security | Use | My Profile

Personalization

Option	Default Value	Override Value
Accessibility Features	No	<input type="checkbox"/> Explain
Tab over Add/Del Buttons (+/-)	No	<input type="checkbox"/> Explain
Afternoon designator (PM, pm)	PM	<input type="checkbox"/> Explain
Tab over Calendar Button	No	<input type="checkbox"/> Explain
Currency Symbol	\$	<input type="checkbox"/> Explain
Currency Symbol Position	Leading	<input type="checkbox"/> Explain
Decimal Separator	MMDDYY	<input type="checkbox"/> Explain
Date Format	/	<input type="checkbox"/> Explain
Date Separator	Pacific Time, Tijuana	<input type="checkbox"/> Explain
Local Time Zone	AM	<input type="checkbox"/> Explain
Morning designator (AM, am)	Yes	<input type="checkbox"/> Explain
Multiple Row Insert	Yes	<input type="checkbox"/> Explain
Save Confirmation	Yes	<input type="checkbox"/> Explain
Save Warning	Yes	<input type="checkbox"/> Explain
Time Format	h:mm:ss (8 05 AM)	<input type="checkbox"/> Explain
Time Separator		<input type="checkbox"/> Explain
Thousand Separator		<input type="checkbox"/> Explain

FIG. 13E

Microsoft Internet Explorer

Address: http://localhost:7001/services/permissions/permissions8/permissions

Home > PeopleTools > Maintain Security > Use > Permission Lists

General | Pages | PeopleTools | Process | Sign-on Times

Permission List: ALLPANELS

Description: All Panels

Menu Name	Find	View	Edit	Test	Reset
ADMINISTER_SECURITY					
APPLICATION_ENGINE					
APPMONITOR					
CALLCENTER					
CIC_PAGELETS					
CMV_SCHEMA_MAP					
CRM_OPEN_WORKLIST					
CRM_PORTAL_COMPONENTS					
CRM_TRANSFORM_UTILITY					
CTL_CONFIGURATION					
CUBE_MANAGER					
EDI_MANAGER					
ESTABLISH_BUSINESS_UNITS					
MAINTAIN_PRODUCT_CONFIGURATOR					
MAINTAIN_SECURITY					
MAINTAIN_SOLUTION					

1495 ~ 1430 ~ 1440 ~ 1460

1420A ~ 1450

1420B ~

1410 ~

255 ~

1420P ~

Local intranet

FIG. 14A

1470

Grid Properties

General | Columns | Label | Use

General Attributes

Main Record: PSACLMENU

Page Field Name: PSACLMENU

Occurs Level: 1

Occurs Count: 1

Unlimited Occurs Count (rows)

OK Cancel

1480

1490

270

FIG. 14B

Menu • Dashboard • Monitor Security • User • Permissions List		
General Pages Custom Tools Process Server Times D		
Permission List ALLPANELS		
Description: All Panels		
Menu Name	Edit Components	
ADMINISTER_SECURITY	Edit Components	<input type="checkbox"/>
APPLICATION_ENGINE	Edit Components	<input type="checkbox"/>
APPMONITOR	Edit Components	<input type="checkbox"/>
CALLCENTER	Edit Components	<input type="checkbox"/>
CIC_PAGELETS	Edit Components	<input type="checkbox"/>
CIMV_SCHEMA_MAP	Edit Components	<input type="checkbox"/>
CRM_OPEN_WORKLIST	Edit Components	<input type="checkbox"/>
CRM_PORTAL_COMPONENTS	Edit Components	<input type="checkbox"/>
CRM_TRANSFORM_UTILITY	Edit Components	<input type="checkbox"/>
CTI_CONFIGURATION	Edit Components	<input type="checkbox"/>
CUBE_MANAGER	Edit Components	<input type="checkbox"/>
EDI_MANAGER	Edit Components	<input type="checkbox"/>
ESTABLISH_BUSINESS_UNITS	Edit Components	<input type="checkbox"/>
MANTAIN_PRODUCT_CONFIGURATION	Edit Components	<input type="checkbox"/>
MANTAIN_SECURITY	Edit Components	<input type="checkbox"/>
MANTAIN_SOLUTION	Edit Components	<input type="checkbox"/>
MANAGE_INTEGRATION_RULES	Edit Components	<input type="checkbox"/>
MASS_CHANGE	Edit Components	<input type="checkbox"/>
MVISION	Edit Components	<input type="checkbox"/>
PORTAL_ADMIN	Edit Components	<input type="checkbox"/>
PORTAL_COMPONENTS	Edit Components	<input type="checkbox"/>
PORTAL_PERS_HOMEPAGE	Edit Components	<input type="checkbox"/>
PROCESSMONITOR	Edit Components	<input type="checkbox"/>
PROCESS_SCHEDULER	Edit Components	<input type="checkbox"/>
QUERY_MANAGER	Edit Components	<input type="checkbox"/>
RA_CAMPAIGN_MANAGEMENT	Edit Components	<input type="checkbox"/>
RA_CM_STRUCTURE	Edit Components	<input type="checkbox"/>
RB_DEFINE_PRODUCTS	Edit Components	<input type="checkbox"/>
RB_GENERAL_OPTIONS	Edit Components	<input type="checkbox"/>
RB_INTEGRATION_OPTIONS	Edit Components	<input type="checkbox"/>
RB_MANAGE_COMPETENCIES	Edit Components	<input type="checkbox"/>
RB_MANAGE_CUSTOMER_INFORMATION	Edit Components	<input type="checkbox"/>
RB_MANAGE_WORKFORCE	Edit Components	<input type="checkbox"/>
RB_PROCESS_ABOUND_TRANS	Edit Components	<input type="checkbox"/>
RB_STRUCTURE_SEARCHING	Edit Components	<input type="checkbox"/>
RB_WORKER_CALENDAR	Edit Components	<input type="checkbox"/>
RC_SELF_SERVICE	Edit Components	<input type="checkbox"/>
RC_SOLA_MGMT	Edit Components	<input type="checkbox"/>
REPORT_BOOKS	Edit Components	<input type="checkbox"/>
REPORT_MANAGER	Edit Components	<input type="checkbox"/>
RF_AGREEMENTS	Edit Components	<input type="checkbox"/>
RF_DEFINE_ITEMS	Edit Components	<input type="checkbox"/>
RF_DEFINE_ITEM_CONTROLS	Edit Components	<input type="checkbox"/>
RF_MANT_ENTITLEMENTS	Edit Components	<input type="checkbox"/>
RF_MANAGE_RMA	Edit Components	<input type="checkbox"/>
RF_SERVICE_ORDER	Edit Components	<input type="checkbox"/>
RF_STRUCTURE	Edit Components	<input type="checkbox"/>
RI_CIC_HOME	Edit Components	<input type="checkbox"/>
RI_INTERACTION	Edit Components	<input type="checkbox"/>
RI_SETUP	Edit Components	<input type="checkbox"/>
RI_DELTA_UTILITY	Edit Components	<input type="checkbox"/>
RSF_FORECAST	Edit Components	<input type="checkbox"/>
RSF_LEADS	Edit Components	<input type="checkbox"/>
RSF_OPPORTUNITY	Edit Components	<input type="checkbox"/>
RSF_PRTL	Edit Components	<input type="checkbox"/>
RSF_SETUP_TABLES	Edit Components	<input type="checkbox"/>
RSF_TERRITORY	Edit Components	<input type="checkbox"/>
STRUCTURE_PROCESS_AUTOMATION	Edit Components	<input type="checkbox"/>
STRUCTURE_RC	Edit Components	<input type="checkbox"/>
TRANSLATE	Edit Components	<input type="checkbox"/>
TREEMANAGER	Edit Components	<input type="checkbox"/>
TREE_MANAGER	Edit Components	<input type="checkbox"/>
UTILITIES	Edit Components	<input type="checkbox"/>
WORKFLOW_ADMINISTRATOR	Edit Components	<input type="checkbox"/>
WORKLIST	Edit Components	<input type="checkbox"/>

1410
1420A
1420B

1420P
1420Q

225

File 14C

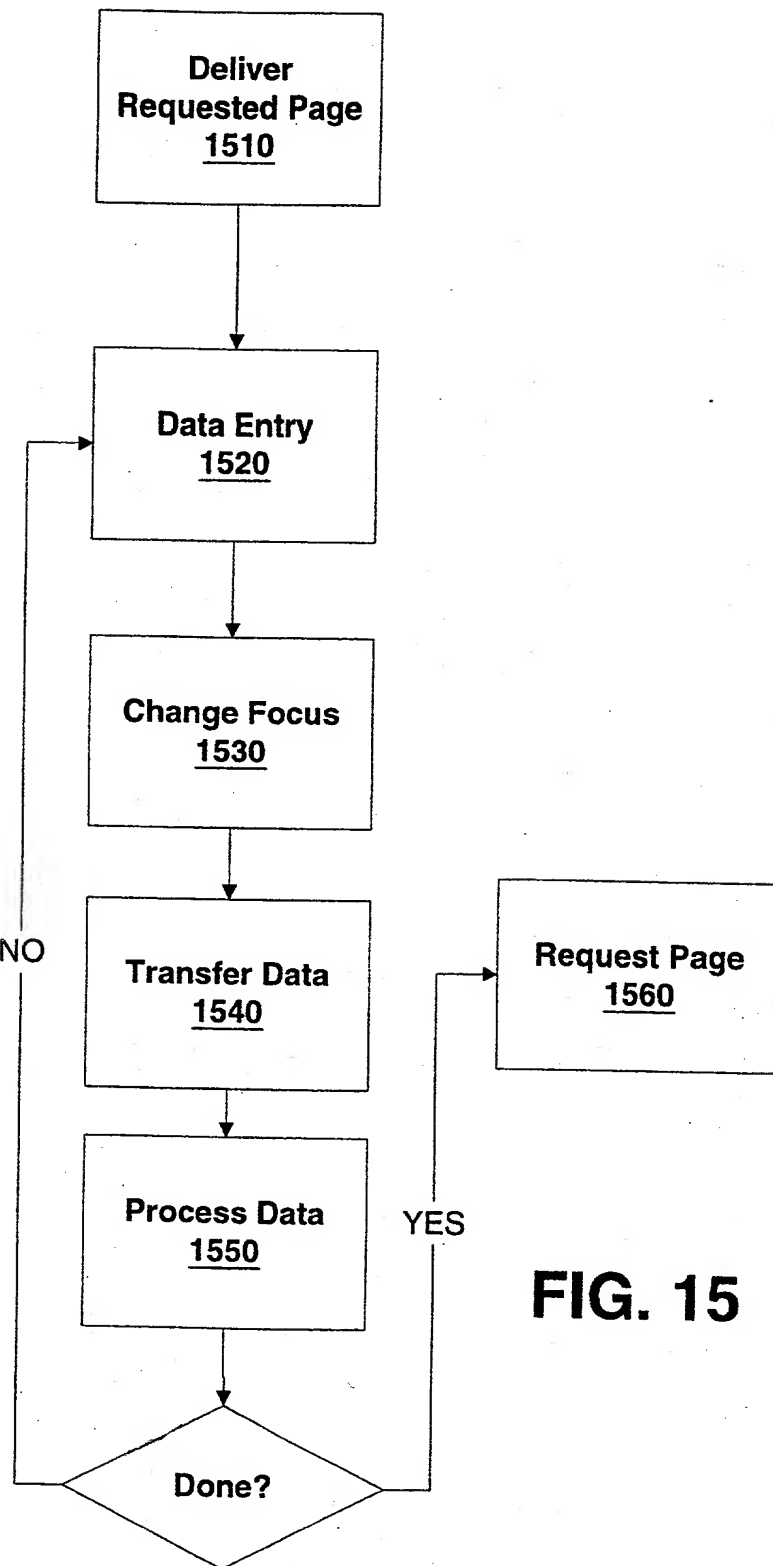


FIG. 15

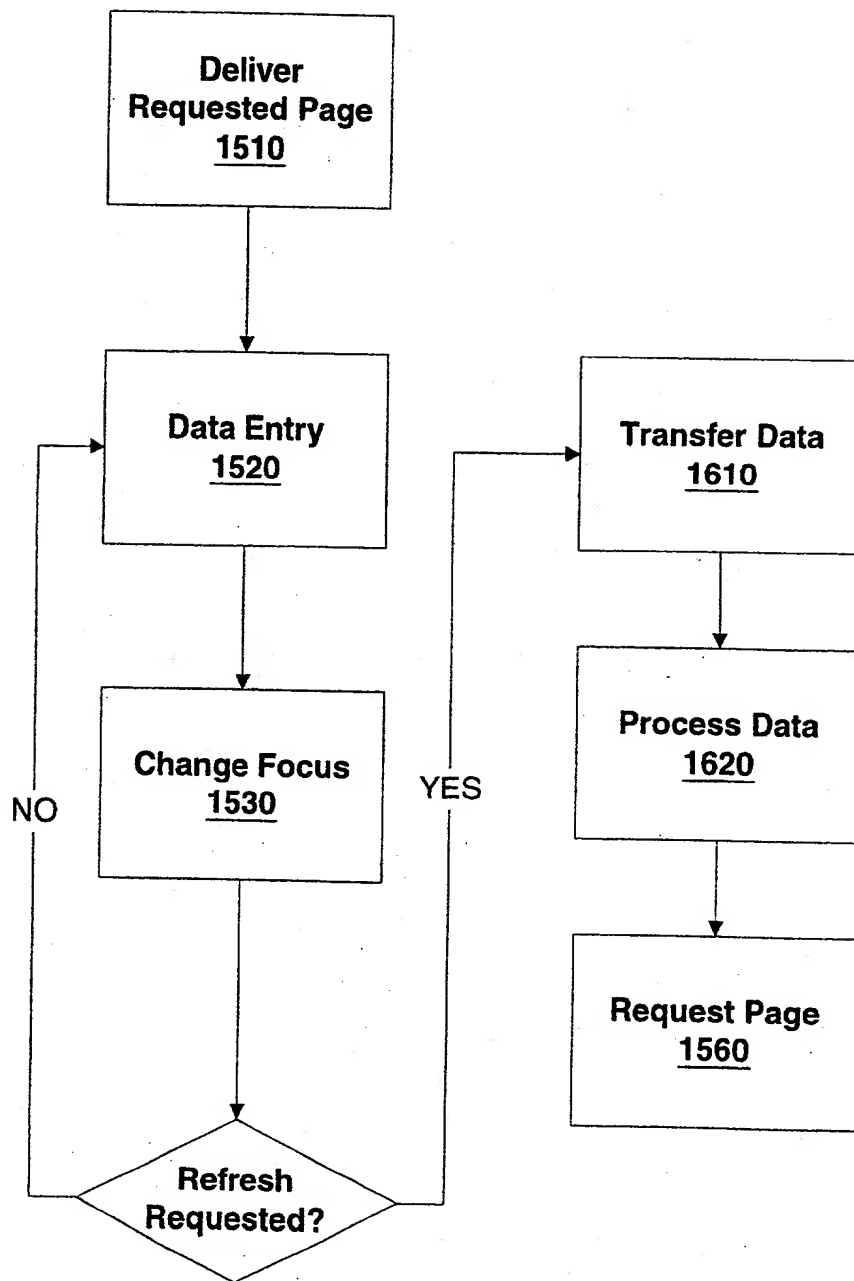


FIG. 16

Component Properties

General | Use | Internet

Search Page

Primary Action ☐ New ☒ Search

Default Search Action: Update/Display

Default Search/Lookup Type: ☒ Basic ☐ Advanced

☒ Allow Action Mode Selection

Link To Access Add Page -- Message Set/Nbr: 124 62

Link To Access Search Page -- Message Set/Nbr: 124 63

Instructional Text -- Message Set/Nbr: 124 50

Multi-Page Navigation

☒ Display Folder Tabs (top)

☒ Display Hyperlinks (bottom)

Processing Mode

☒ Interactive ☐ Deferred

☒ Allow Expert Entry

Toolbar

Selected Toolbar Actions:

<input checked="" type="checkbox"/> Save	<input type="checkbox"/> View WorkList
<input type="checkbox"/> Return to List	<input type="checkbox"/> Next in WorkList
<input type="checkbox"/> Next in List	<input type="checkbox"/> Previous in WorkList
<input type="checkbox"/> Previous in List	<input type="checkbox"/> Add
<input type="checkbox"/> Next Page in Component	<input type="checkbox"/> Update/Display
<input type="checkbox"/> Previous Page in Component	<input type="checkbox"/> Update/Display All
<input checked="" type="checkbox"/> Refresh	<input type="checkbox"/> Correction

☒ Disable Toolbar

OK Cancel

275

1710

1720

1730

1740

FIG. 17A

